

# DECLARATION FOR PATENT APPLICATION

☒ Original ☐ Supplemental ☐ Substitute ☐ PCT

As below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name.

I believe I am the original, first and sole inventor (if only one name is listed below), or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:

## METHODS AND SYSTEMS FOR COMMUNICATING WITH CUSTOMERS

(Title of the Invention)

the specification of which (check one)

☒ is attached hereto  
☐ was filed on \_\_\_\_\_ as U. S. Application Serial Number \_\_\_\_\_

We hereby state that we have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above.

We acknowledge the duty to disclose information which is material to the patentability of this application in accordance with Title 37, Code of Federal Regulations, § 1.56(a).

We hereby claim foreign priority benefits under Title 35, United States Code, § 119 (a) - (d) or § 365(b) of any foreign application(s) for patent or inventor's certificate, or § 365(a) of any PCT international application which designated at least one country other than the United States of America, listed below and have also identified, by checking the box below, any foreign application for patent or inventor's certificate, or of any PCT international application having a filing date before that of the application on which priority is claimed.

Prior Foreign Applications			Priority Claimed		Copy Attached	
Application Number	Country	Foreign Filing Date (MM/DD/YYYY)	YES	NO	YES	NO

We hereby claim the benefit under Title 35, United States Code § 119(e) of any United States provisional application(s) listed below and claim the benefit under Title 35, United States Code, § 120 of any United States application(s), or § 365(c) of any PCT international application(s) designating the United States of America, listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States or PCT International application(s) in the manner provided by the first paragraph of Title 35, United States Code, § 112, I acknowledge the duty to disclose information which is material to patentability as defined in Title 37, Code of Federal Regulations, § 1.56 which became available between the filing date of the prior application and the national or PCT international filing date of this application:

Parent Application Number	Filing Date	Status (Mark Appropriate Column Below)		
		Patented	Pending	Abandoned

U.S. Application No.: To Be Assigned  
 Filed: Herewith  
 Inventors: John Ruckart  
 For: **Methods and Systems for Communicating with Customers**

As named inventors, we hereby revoke all prior powers and appoint the following attorney(s) and/or agent(s) to prosecute this application and transact all business in the Patent and Trademark Office connected therewith:

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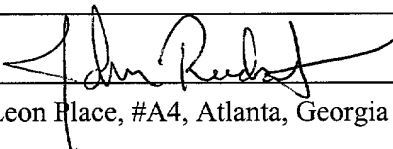
U.S. Application No.: To Be Assigned  
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Inventors: John Ruckart  
For: **Methods and Systems for Communicating with Customers**

We acknowledge the above-listed attorneys and agents and their firm Kilpatrick Stockton LLP represent our employer (if we are employees and this application has been or will be assigned to our employer) or the entity with which we have contracted (if we are independent contractors and this application has been or will be assigned to such entity) and in such cases do not represent us individually. We further acknowledge that we have not established, nor will we seek to establish, any personal attorney/client relationship with Kilpatrick Stockton LLP in connection with this application and understand that, should we require legal representation, we will obtain such, at our expense, other than through Kilpatrick Stockton LLP.

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We hereby declare that all statements made herein of our own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

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